

VERMEIREN

Maintenance manual
Rollators





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2 Maintenance

Your rollator requires minimum maintenance, but it is advisable to inspect the rollator regularly in order to use it trouble-free for years.

2.1 Maintenance frequency

 CAUTION Risk of injuries and damage

Repairs and replacements may only be undertaken by trained persons and only genuine replacement parts of Vermeiren should be used.

- i** The service frequency depends on the frequency and intensity of use. Contact your dealer to agree to a common timetable for inspection/maintenance/repair.

Before each use

Inspect the following points:

- All parts: present, undamaged and unworn.
- All parts: clean, see § 2.3.
- Wheels, handgrips, seat, backrest (if applied): well secured.
- Condition of wheels, see § 2.3.1.
- Condition of brakes: working properly.
- Condition of frame parts: no deformation, instability, weakness or loose connections.
- Seat (if applied): no excessive wear (like dented spots, damage or tears).

Contact your specialist dealer for possible repairs or part replacements.

Yearly or more often

Have your rollator inspected and serviced by your specialist dealer, at least once a year or more often (see §2.4). The minimum maintenance frequency depends on use and should therefore be commonly agreed upon with your specialist dealer.

2.2 Shipping and storage

The shipping and storage of the rollator should happen according to the following instructions:

- Store in a dry environment to prevent mould from growing, or the upholstery from being damaged (temperature between +5 °C and +41 °C, humidity between 30% and 70%).
- Provide sufficient covering or packaging to protect the rollator from rust and foreign bodies. (e.g. salt water, sea air, sand, dust).
- Store all removed parts together in one place (or mark them if necessary) to avoid mixing up with other products when re-assembling.
- Components must be stored without being subjected to strains: do not put too heavy loads on the rollator, do not clamp between something, ...

2.3 Cleaning

2.3.1 Wheels

- i** Proper working of the brakes depends on the state of the wheels, that can change due to wear and contamination (water, oil, mud, ...).

Keep your wheels free of wires, hair, sand and fibres.

2.3.2 Seat

- Clean the seat with a cloth moistened with warm water. Make sure that you do not soak the seat.
- Use a mild commercial detergent to remove stubborn dirt.
- Stains can be removed by using a sponge or a soft brush.
- Do not use abrasive cleaning liquids like solvents, nor hard brushes and sharp-edged objects.
- Never clean with steam and/or pressure washers.

2.3.3 Plastic parts

Clean plastic parts of your rollator with commercial plastic cleaners. Please comply with special product information. Only use a soft brush or sponge. Examples of plastic parts are the handgrips, wheels,

2.3.4 Frame

The high quality of the surface layer guarantees optimal protection against corrosion. If the outer coating is damaged by scratching or in some other way, get your specialist dealer to repair the affected surface.

When cleaning, only use warm water, normal household detergents and soft brushes or cloths. Ensure that the inside of the tubes does not get wet.

2.4 Inspection

All of the following checks must be performed and documented by authorized persons:

- Check the frame parts and the hinged tubes for plastic deformation, cracks and impaired functioning.
- Visually check for damage to the paintwork (danger of corrosion).
- Check the operation of the wheels (free running, level rolling, axle play, condition of the rims, etc.).
- Check the solidity and seating of all screws.
- Verify the amount of grease on the metal joints of movable parts.
- Check the condition and security of the guides and axles of the steering wheels.
- Visually check all plastic parts for cracks and brittle spots.
- Check the functioning of the, backrest and seat (locking, load, deformation, wear and tear caused by loads).
- Check the functioning of all adjusting mechanisms, levers and adjusting screws.
- Check the operation of other detachable parts (example: fitting the backrest, basket, etc.).
- Functional testing of the cables (kinks, foreign parts penetration), levers and adjusters.
- Completeness of the delivery condition, instruction manual available?

The service must only be signed off in the maintenance plan if a minimum of all the above-mentioned aspects have been checked.



2.5 Disinfection



CAUTION

Risk of injuries and damage

- Disinfections may only be undertaken by trained persons. Consult your specialist dealer.
- You should wear suitable protective clothing because the disinfectants could irritate your skin. For this purpose you should also take note of the product information of the solutions concerned.

All parts of the rollator can be treated by scrubbing with a common household disinfectant.

All steps taken to disinfect rehabilitation equipment, their components or other accessory parts are to be recorded in the service registration form containing a minimum of the following information:

Date of the disinfection	Reason	Specification	Substance and concentration	Signature
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Table 1: Example of a disinfection book

Abbreviations used:

V = Suspected infection

IF = Infection case

W = Repetition

I = Inspection

Kindly consult your specialist dealer if you have questions on matters related to disinfection; he/she will gladly assist you.

2.6 Reuse

Before each reuse, have the rollator disinfected, inspected and serviced according to the instructions in this manual.

2.7 Disposal at end of life

At end of life, you need to dispose your rollator according to the local environmental legislation. The best way to do so, is to disassemble the rollator to facilitate the transport of recyclable parts.

Contact your local disposal centre, or return the product to your specialist dealer. He will be able to send it back to the manufacturer who will dispose of and recycle it correctly.

Packaging materials can be taken to disposal or recycling centres, or to your specialist dealer.



Vermeiren GROUP NV
Vermeirenplein 1 / 15
2920 Kalmthout
BE

website: www.vermeiren.com

Instructions for specialist dealer

This instruction manual is part and parcel of the product and must accompany every product sold.

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