

# VERMEIREN

Maintenance manual  
Walking stick





## MAINTENANCE MANUAL

### Walking stick

#### **1. Care**

Use only a soapy solution for cleaning. The cleaning liquid should in any case have a pH value of at least 6. Do not use a cleaning agent which contains solvents. Observe the instructions of the cleaning liquid used. Use a damp cloth and lukewarm water for cleaning. Avoid soaking. Do not use metal brushes or any other sharp-edged or pointed cleaning utensils. In the case of damage to the varnish, consult your specialist dealer. Regular care would ensure that your product is preserved in a perfectly functional condition.

#### **2. Disinfection**

Disinfections may only be undertaken by a skilled sanitation employee or a person trained by him/her. Consult your specialist dealer.

For sterilisation use only disinfectants suitable for treating varnished metal. Observe the instructions of the cleaning liquid used. Use only proved processes (for scrubbing disinfection) and disinfectants included in the list of the Robert Koch Institute (information can be obtained from: [www.rki.de](http://www.rki.de)).

#### **3. Repairs / Service / Inspection**

Lifetime of the walking stick is influenced by its use, storage, regular maintenance, servicing and cleaning.

You should use only genuine VERMEIREN replacement parts. Repairs and renovations may only be undertaken by trained persons. Make use of the services offered by your specialist dealer. He would gladly assist you further in regard to service and repairs.

**Before you resume use of the walking stick, it should be serviced according to the following criteria:**

- Completeness
- Function height adjustment
- Frames (deformation, stability, connections)
- **Damaged varnish (remove possible rust and repaint) and check the corrosion and damage on the spring buttons**

**Every 8 weeks:**

- Turn the tip (rubber cap) a quarter turn. This reduces the wear and tear on one place. Check the state of the tip, if necessary replace it.

**Every 6 months or for every new user, it should be serviced according to the following criteria:**

- General review
- Cleaning
- Disinfection (for reuse)

#### **4. Shipping and storage**

The shipping and storage of the walking stick shall be according following instructions:

- Store in a dry place (between +5°C and +41°C).
- The relative humidity of the air should be between 30% and 70%.
- Provide sufficient covering or packaging to protect the walking stick from rust and foreign bodies (e.g. salt water, sea air, sand, dust).
- The walking stick must be stored without being subjected to strains. (Do not put too heavy parts on the walking stick, not clamping between something, ...)

#### **5. Warranty**

Excerpt from the "General Business Conditions".

(...)

5. The guarantee period for warranty claims is 24 months.

(...)

The warranty excludes damage arising from structural changes to our products, insufficient maintenance, defective or improper handling or storage or the use of non-original parts.

Likewise, the warranty excludes parts or working parts subject to natural wear and tear.

#### **6. Disposal**

When disposing of the walking stick, contact your local disposal centre or return the product to your specialist dealer who, after submitting it to a hygienic procedure, will be able to send it back to the manufacturer who will dispose of and recycle it correctly, separating it into its component materials.

Packaging materials can be taken to disposal or recycling centers or to your specialist dealer.